



Cleaning and Maintenance Guide

How does Pedigree Entrance Zone work?

Pedigree Entrance Zone is a dust and moisture controlled entrance matting textile system incorporating waterproof nylon scaping yarns specially designed to collect tracked-in dirt and moisture as you walk over it. The concept is to install Pedigree Entrance Zone directly adhered to the subfloor as a permanent 'walk-off zone' within an optimal 6 mtrs of entry, but shorter lengths are still superior to individual loose mats, which are ineffective when visitors don't stop to wipe their feet.

Dirt and moisture is therefore automatically removed from footwear, and retained within the tough pile designed to hide it and later released to in-situ vacuum or wet cleaning operations. Dirt and moisture is thus prevented from entering the building to soil or wear the internal floor coverings, thus saving considerable maintenance costs.

A loose-laid Pedigree Entrance Zone runner - with all round safety borders added - is also available in selected bespoke widths and lengths when the circumstances warrant.

Dry dirt

Dry dirt is loose dust, sand etc and it is important to vacuum this up as soon as possible. In a busy commercial entrance this should be undertaken daily, preferably with a vacuum incorporating a rotating brush because Pedigree Entrance Zone has an impervious backing which restricts airflow when using a suction-only vacuum.

Wet dirt

Wet dirt is chiefly water containing dry dirt and is visible as a temporary stain. Allow the wet dirt stains to dry (good ventilation speeds up the process) and then treat the stains as for dry dirt.

Daily maintenance

Vacuum using a machine incorporating a rotating brush (power-head or turbo) slowly and in every direction across the textile surface, which effectively loosens and removes loose dirt and soiling from between the pile before it becomes compacted (which will then require more frequent wet cleaning methods) in addition to preventing soil build-up occurring.

Spot stain removal

Treat all new stains as quickly as possible. Stains that have been allowed to dry over time are always more difficult to remove.

Most stains can be successfully removed with water treated with a weak solution of detergent. Apply to the effected area and wipe with a damp cloth, or for stubborn stains, agitate gently with a hand scrubbing brush. Always rinse thoroughly and sponge up afterwards ensuring no residual detergent remains.

For oil and grease based stains treat the affected area as above using a proprietary brand of carpet spot cleaner for nylon piled carpets. Very difficult non-soluble stains are often successfully removed using "Spot Wiz from any distributor of Agar Cleaning Systems Pty Ltd, following the instructions on the pack. To find a 'Spot Wizard' stockist near you visit <http://www.agar.com.au/Agar-Locations/Distributor-Locations.aspx>.

Periodic wet cleaning

Because Pedigree Entrance Zone is completely waterproof and rotproof, it is best suited to hot water extraction (steam cleaning) rather than the use of dry cleaning powders. A periodic water extraction program – preferably incorporating a rotating or

cylindrical brush – is best left to professional carpet cleaning companies who undertake the work in accordance with Australian & New Zealand Standard AS/NZS 3733:1995.

Depending upon the amount of traffic varying from "light" to "heavy", Entrance Zone should be water cleaned from once to 12 times per year. An Entrance Zone that has become saturated (i.e. holding in dirt and soiling almost to the top of the surface pile) will have lost its "scraping" effect, causing dirt from outside to be walked into the building. Look for dirty spots and tracks that have become visible and for soiling near the top of the surface pile.

Spray extraction and hot water extraction

Also known as hot water extraction (steam cleaning) and includes truck-mounted systems.

1. Thoroughly vacuum the Pedigree Entrance Zone first with a vacuum fitted with a rotating brush (turbo or power-head)
2. Use plenty of water – Entrance Zone is completely waterproof and rotproof
3. Carpet extractors incorporating a cylindrical brush or a rotary scrubbing machine fitted with a soft brush (followed by separate extraction) will provide maximum results. Single hose and wand extraction will only provide cosmetic results
4. Pre-spray the whole Entrance Zone area. The detergent level must be kept very low at 50 parts of water to 1 part shampoo and NOT the dilution level recommended on the container label, which is stronger and designed for traditional tufted carpets
5. The water temperature should not exceed 60 degrees Celsius
6. Never use a cleaning agent that contains bleaching agents or strong solvents
7. Rinse thoroughly to prevent residual detergent which can cause re-soiling to occur
8. Drying times are relatively rapid if you ensure there is plenty of ventilation or use a portable floor mounted air mover

Do it yourself hot water extraction:

DIY hot water extraction to a good cosmetic appearance standard can be performed successfully with the correct type of equipment such as a hose and wand carpet extractor which can be hired from your local supermarket. In such cases the detergent dilution level in the solution tank should be very weak at 50 parts water to 1 part shampoo and NOT the dilution level recommended in the equipment instructions, which is much stronger and designed for traditional tufted carpets.

Rinse thoroughly afterwards using plain cold water in the solution tank to ensure that all detergent residues are completely removed and speed up drying times by ensuring plenty of ventilation.

Karndean Designflooring provide the above spot cleaning recommendations in good faith, but cannot be held responsible for permanent staining that has occurred after the date and time of installation. For additional advice and information about Pedigree Entrance Zone Clean-Off Zones contact Karndean Designflooring.

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