

## Cleaning and Maintenance Guide

### Why does my Coral Brush Activ clean-off zone need cleaning?

A Coral Brush Clean-Off Zone automatically brushes walked-in dirt from footwear and absorbs the moisture as it is walked over, thus removing the requirement for visitors to stop and wipe their feet on entry – which let's face it – most don't. However at some point Coral Brush will become saturated and will lose its ability to work effectively unless you "empty" it.

It is therefore important that you:

- Regularly vacuum the Coral Brush zone
- Spills are removed promptly
- It is wet cleaned periodically using hot water extraction

All maintenance of your Coral Brush Clean-Off Zone is carried out in-situ because the majority of these entrance systems are fully glued to the subfloor and in-laid and butted up to your other floor coverings. However if you own a loose-laid Coral Brush Zone (i.e. a Coral Brush runner incorporating safety edge borders) then you can remove the loose runner, vacuum first and then repeatedly rinse it outdoors with running water until the stain is removed or the soiled coloured water becomes clear. Then hang vertically to drip dry.

### Daily care

Regular vacuum cleaning of your Coral Brush Clean-Off Zone will remove loose soiling before it compacts (becomes embedded at the base) and requires wet cleaning methods to disturb it. We recommend daily vacuum cleaning in busy commercial heavy duty entrance areas and at least twice weekly in commercial medium duty traffic areas.

The pile density and impervious backing of Coral Brush prevents air movement, therefore the recommended vacuum type is one that incorporates a revolving beater bar brush (turbo or power-head) whereas a pure suction type machine will be relatively ineffective leaving behind the majority of the daily dust and soil. The brush in the vacuum will also lift the pile and it is recommended to alternate between vacuuming lengthways and widthways.

### Spotting and stain removal

Always act quickly to remove the spilt substance before it penetrates the nylon fibres or soaks through to the base. Stains that have been allowed to dry are more difficult to remove. Generally water based stains on Coral Brush can be removed with water treated with a weakly diluted household detergent and the more stubborn types of stains with a proprietary carpet spot cleaner or a carpet dry solvent cleaner for nylon carpet fibres.

Large fresh spills are best removed by rinsing with cold, clean water (without any cleaning agents). For large spills use a spray-extraction machine for this purpose. If the stain is small in scale use a hard bristled scrubbing brush and sponge-up. Caution: Never use stain removers that contain bleaching agents.

Chewing gum in any entrance zone is a common problem. Use only a proprietary chewing gum remover that will harden (not soften) the gum so that you can pulverize the gum and vacuum it up afterwards.

If any stubborn stains remain after treatment, or if any old dry stains are present, then contact a reputable carpet cleaning company for professional removal.

### Periodic wet cleaning

Because Coral Brush Activ is completely waterproof and rotproof, it is best suited to hot water extraction (steam cleaning) rather than the use of dry cleaning powders. A periodic water

extraction program – preferably incorporating a rotating or cylindrical brush – is best left to professional carpet cleaning companies who undertake the work in accordance with Australian & New Zealand Standard AS/NZS 3733:1995.

Depending upon the amount of traffic varying from "light" to "heavy", Coral Brush should be water cleaned from once to 12 times per year. A Coral Brush zone that has become saturated (i.e. holding in dirt and soiling almost to the top of the surface pile) will have lost its "brushing" effect, causing dirt from outside to be walked into the building. Look for dirty spots and tracks that have become visible and for soiling near the top of the surface pile.

### Spray extraction

Also known as hot water extraction (steam cleaning) and includes truck-mounted systems.

1. Thoroughly vacuum the Coral Brush Clean-Off Zone first with a vacuum fitted with a rotating brush (turbo or power-head)
2. Use plenty of water – Coral Brush is completely waterproof and rotproof
3. Carpet extractors incorporating a cylindrical brush or a rotary scrubbing machine fitted with a soft brush (followed by separate extraction) will provide maximum results. Single hose and wand extraction will only provide cosmetic results
4. Pre-spray the whole Coral Brush area. The detergent level must be kept very low at 50 parts of water to 1 part shampoo and NOT the dilution level recommended on the container label, which is stronger and designed for traditional tufted carpets
5. The water temperature should not exceed 60 degrees Celsius
6. Never use a cleaning agent that contains bleaching agents
7. Rinse thoroughly to prevent residual detergent which can cause re-soiling to occur
8. Drying times are relatively rapid if you ensure there is plenty of ventilation or use a portable floor mounted air mover

### Do it yourself hot water extraction:

DIY hot water extraction to a good cosmetic appearance standard can be performed successfully with the correct type of equipment such as a hose and wand carpet extractor which can be hired from your local supermarket. In such cases the detergent dilution level in the solution tank should be very weak at 50 parts water to 1 part shampoo and NOT the dilution level recommended in the equipment instructions, which is much stronger and designed for traditional tufted carpets.

Rinse thoroughly afterwards using plain cold water in the solution tank to ensure that all detergent residues are completely removed and speed up drying times by ensuring plenty of ventilation.

Karndean Designflooring provide the above spot cleaning recommendations in good faith, but cannot be held responsible for permanent staining that has occurred after the date and time of installation. For additional advice and information about Coral Brush Activ Clean-Off Zones contact Karndean Designflooring.

### Contact Karndean Designflooring

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